

ACCESSIBILITY POLICY

The purpose of this policy is to ensure support for and compliance with the Accessibility for Ontarians with Disabilities Act, 2005 (AODA).

COMMITMENT

Velocity Cycling Club (“VCC”) is committed to use all reasonable efforts to ensure that its policies, practices and procedures are consistent with the following principles:

- The Club’s services will be provided in a manner that respects the dignity and independence of persons with disabilities.
- The Club’s offering of services to persons with disabilities, and others, will be integrated unless an alternate measure is necessary, whether temporarily or on a permanent basis, to enable a person with a disability to use or benefit from the club’s services.
- Persons with disabilities will be given an opportunity equal to that given to others to use and benefit from the Club’s services.
- Permit persons with disabilities to use personal assistive devices and/or support persons in the access of services.
- When communicating with a person with a disability, the board and club members shall do so in a manner that takes into account the person’s disability.

ACCESSIBILITY POLICY FEEDBACK PROCESS

All requests will be handled by the VCC Board of Directors on a case by case basis and will be decided within 10 business days from the date of the request.

Feedback regarding our services is preferred to be initiated via the email address on our website or to any one board member. A response to a member’s feedback, including the safety of the individual enquiring and of fellow riders, can be expected within 10 business days.